## **Preparation Guide for BJ 89**

## BJ 89: Install, Manage and Support basic Networking Equipment and Provide Troubleshoot Solution to Interconnectivity Problems

Element	How Will You Be Evaluated?	How To Prepare Yourself?
BJ89-1: Match the appropriate port settings for a protocol used by a computer for data transmission	The candidate will be asked to match ports with their description and transport method.  Allowed material: Open book  Format: Oral evaluation	Refer to competency elements and supplementary study materials in Section B, Element 1. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 4 Introduction to TCP/IP Protocols and Chapter 10 In-Depth TCP/IP Networking
BJ 89-2: Install, configure and troubleshoot IP addressing schemes to ensure proper communication between network devices	'Hands-on' exercises evaluated by Content Specialist  Allowed material: Open book  Format: Laboratory exercises and written evaluation	Refer to competency elements and supplementary study materials in Section B, Element 2. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 4 Introduction to TCP/IP Protocols; Chapter 6 Network Hardware; Chapter 10 In-Depth TCP/IP Networking; Chapter 13 Troubleshooting Network Problems
BJ 89-3: Understand and use common networking terminology used by industry professionals	Match equipment with appropriate environment and standard  Allowed material: Open book  Format: Oral evaluation	Refer to competency elements and supplementary study materials in Section B, Element 3. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 1 An Introduction to Networking; Chapter 5 Topologies and Ethernet Standards; Chapter 7 WANs and Remote Connectivity; Chapter 8 Wireless Networking; Chapter 11 Voice and Video Over IP
BJ 89-4: Secure a SOHO (Small-Office- Home-Office) router and ensure that the	Match SOHO components with elements necessary to ensure proper	Refer to competency elements and supplementary study materials in Section B, Element 4. Please use the hyperlinks.

proper encryption scheme is selected for your computer and router to communicate	security of the links and data  Allowed material: None  Format: Written evaluation	Network+ Guide to Networks (Tamara Dean) 5th edition; Chapter 6 Network Hardware; Chapter 8 Wireless Networking; Chapter 12 Network Security
BJ 89-5: Properly make, test, audit and use network cables (ex: patch) to ensure efficient communication between computers	Candidates will be auditing cables and repairing a UTP patch cable  Allowed material: Open book  Format: Laboratory exercise and written evaluation	Refer to competency elements and supplementary study materials in Section B, Element 5. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 3 Transmission Basics and Networking Media
BJ 89-6: Understand logical and physical network topologies and their characteristics (i.e. peer-to-peer, client-server)	Identify topologies from diagrams and list advantages and disadvantages of different network environments  Allowed material: Open book  Format: Oral evaluation	Refer to competency elements and supplementary study materials in Section B, Element 6. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 1 An Introduction to Networking; Chapter 5 Topologies and Ethernet Standards and Chapter 9 Network Operating Systems
BJ 89-7: Configure and troubleshoot connections between local and remote computers	Using the command line interface, test connectivity with well-known commands and list the steps to troubleshoot remote access problems  Allowed material: Open book  Format: Oral evaluation	Refer to competency elements and supplementary study materials in Section B, Element 7. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 7 WANs and Remote Connectivity and Chapter 12 Network Security
BJ 89-8: Identify,	Using a scenario,	Refer to competency elements and supplementary

install and perform basic configurations of common network devices, such as hubs, switches and routers	design a simple LAN network. Use the proper icons, identify broadcast and collision domains and list the functions of each interconnecting device  Allowed material: None  Format: Draw the topology and written evaluation	study materials in Section B, Element 8. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 5 Topologies and Ethernet Standards; Chapter 6 Network Hardware; Chapter 8 Wireless Networking
BJ 89-9: Understand the OSI model and use it to troubleshoot communication pathways	Using a template, identify the layers and their function(s), as well as protocols and equipment within each layer  Allowed material: None  Format: Written Evaluation	Refer to competency elements and supplementary study materials in Section B, Element 9. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 2 Networking Standards and the OSI Model
BJ 89-10: Interpret documentation necessary for connectivity	Given a typical LAN problem, list and describe the steps to troubleshoot the problem and keep track of the problem  Allowed material: None  Format: Written evaluation and description of a troubleshooting flowchart	Refer to competency elements and supplementary study materials in Section B, Element 10. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition: Chapter 13 Troubleshooting Network Problems; Chapter 14 Ensure Integrity and Availability; Chapter 15 Network Management
BJ 89-11: Effectively use command line tools to troubleshoot connectivity problems on a network	The candidate must demonstrate how to use command prompt	Refer to competency elements and supplementary study materials in Section B, Element 11. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th

	Allowed material : Open book Format: Written evaluation and laboratory exercises	edition; Chapter 9 Network Operating Systems Chapter 10 In-Depth TCP/IP Networking
BJ 89-12: Put into practice proper security measures	Using a diagram, identify the area and equipment of a network that should be protected and external threats  Allowed material: None  Format: Written evaluation	Refer to competency elements and supplementary study materials in Section B, Element 12. Please use the hyperlinks.  Network+ Guide to Networks (Tamara Dean) 5th edition; Chapter 8 Wireless Networking Chapter 12 Network Security; Chapter 14 Ensure Integrity and Availability